

Mail your boxed order to:

McCoy Minerals

P.O. Box 584

Blowing Rock, NC 28605

Customer Info:

Name:

Phone Number:

Address:

City:

State:

Zip:

Email:

- Gemstone: Faceting \$60.00 and up, or Cabochon \$35.00

Stone to be cut	How many	Facet/Cab

RETURN SHIPPING

\$12.00

Credit Card

(Do not send CC info, we'll email an invoice through Square)

Customer Signature acknowledging Lapidary Services Disclaimer and Policies

_____ Date _____

Lapidary Services Disclaimer & Policies

Due to the natural characteristics of gemstones, it is not possible to determine exactly what is inside a stone prior to cutting. Additionally, we cannot accurately predict the final size or shape of your finished gemstone. For this reason, we do not provide specific estimates regarding these details. However, we do guarantee that we will cut your stone to achieve the best result it can naturally provide. All cutting services are performed in-house by our professional lapidary team.

Lapidary services are provided as a professional service, not as the purchase of a finished product. Customers are paying for the time, skill, and materials required to create their custom gemstone. As such, refunds are not offered for lapidary services unless the stone is deemed uncuttable.

For safety reasons, we do not provide lapidary services for organic or hazardous materials. We do not cut the following:

- Tiger's Eye, Serpentine, or any asbestos-containing minerals
- Arsenopyrite, Realgar, Orpiment, Arsenolite, or any arsenic-based minerals
- Marcasite, Pyrite, Sphalerite, Chalcocite, or any sulfur-based minerals
- Bones, gastrointestinal stones, or any other organic materials

If a refund is required, the organization that processed the original payment is responsible for issuing the refund to the customer. Once this has been completed, we will reimburse that organization accordingly.

Order Completion & Communication Policy

Orders are typically completed within 4–8 weeks after payment is received. We will contact you as soon as your order is finished, or by the following business morning, using the contact information you provided. We will attempt to reach you up to eight times and will hold your completed order for up to two years.

If no contact is made within this two-year period, your gemstones will be considered a donation and will be included in that year's fundraising event for the Cancer Resource Alliance.

We recommend checking in with us at both the 4-week and 8-week marks after placing your order. To avoid delays, please mark your calendar.

